**Jeremy A. West**

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**Personal Profile**

A seasoned developer and leader with experience in all phases of the project life cycle. Creating secure, modular, and reliable business solutions which have won accolades within the industry.

**Technical Skills**

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| * ASP.NET | * Web API | * AngularJS |
| * VB / C# | * SQL Server | * Bootstrap |
| * MVC | * OOP | * CSS |
| * N-Tier | * C / C++ | * JQuery |

Proven ability to plan and oversee projects from inception, through implementation and successful completion.

Excellent communication and troubleshooting skills applied to problem solving and improving everyday business processes.

Refined abilities to quickly assess, acquire, and adapt new technologies using recognized and documented best practices.

**Professional Experience**

**Senior Software Engineer – Capital Confirmation (Feb 2010 – Present)**

*(Promoted to Sr. Aug 2012)*

Software engineer supporting two enterprise level industry leading applications. Responsible for understanding business requirements, providing development timelines, technology choices, architecture guidance, third-party interfacing, and developing completed solutions in a fast paced timely manner.

Assisted Chief Systems Architect in the screening of new software engineers, training in our business solutions, and mentoring in our security and development strategies.

***Example Projects:***

* Confirmation.com UI Redesign Project - Lead developer in the creation of front end UI architecture to implement companies’ newest vision using modern web techniques. Confirmation.com is used by over 13,000 audit firms 3,000 banks and 700,000 clients worldwide.
* Rivio.com - Lead developer for new financial service application receiving ***2016 Top New Products Award***from accounting Today. Project introduced our organization to a more modern n-tier, object oriented approach utilizing MVC.NET, WEB API Services, and a rich client side experience using AngularJS and jQuery.

**Development and Administration - Palm Beach Casino (Nov 2005 – Jan 2010)**

Recognized business needs and developed business solutions to increase overall efficiency in all areas of our business. Streamlining all task including network administration, point of sale systems, reporting, reservations, system integration, and fellow employees daily task. These solutions increased productivity, reduced cost, and reduced risk.

***Example Projects:***

* Company Website – Designed and created company website bringing them into the 21st century with a modern design and introducing a CMS.
* Online and Backend Reservation System - Developed software for selling and managing cruise and bus reservations both online and through our call center.  Provided easy access to financial and operational reports to streamline accounting processes and analyze marketing promotion success. Integrated with OASIS player tracking system to provide simple online promotions based offers based off player tiers utilized by the casino industry.
* Point of Sale – Developed software to Interface with cash registers, card scanners, ticket printers, ticket scanners to improve customer board times allowing a team of 8 agents to accomplish what previously required 20+ saving $1,000’s in salary expenses.

**Tennessee Valley Authority (Summer Intern, 2000-2003)**

* Quality Assurance:  Assisted in the testing of 500+ engineering, operational, and business software applications to enhance desktop compatibility.  Identified problems and drafted technical training procedures to ensure software runs consistently and efficiently.
* Inventory Management:  Developed online forms and scripts used to obtain, organize, and manipulate customer data.
* Technical Support:  Provided real time computer, server, and general software assistance for 12,000+ employees.

**Education**

B.S. in Computer Science, University of Tennessee, Knoxville, 2005

Additional Training:

* Interaction Design I, II, & III (with Bruce Tognazzini, Nelsen Norman Group NN/g)
* Fundamental Guidelines for Web Usability (with Jakob Nielsen & Hao Loranger, NN/g)